

www.iJDMTOY.com RMA FORM

Order/Invoice Email Address

Contact Number

Exchange Return Warranty Claim (select one)

Reason: _____

Return/Exchange Policy

- All exchange/return product(s) must be in original condition with packaging, in **NEW** condition
- From date of purchase, customer has **30 days** to return/exchange the product. Returning package must be postmarked within this time frame.
- Damaged/Incomplete order claims must be made within **7 days** from date of delivery, otherwise will not be accepted.
- Customer is responsible for all shipping charge for the item to be return for refund or exchange.
- For all exchanges, there is an exchange shipping and handling charge. Varies by item.
- A 15% restocking fee is incur on all eBay order returns. **NO EXCEPTION.**
- Product(s) that is/are not in **NEW** condition will be return back to the customer without refund or exchange.
- All refund is less shipping and handling charge.

Warranty Claim

- All products come with **90-Days** Warranty against manufacturing defects.
- Any modifications or physical damage such as cutting, soldering, water damage will **VOID** the warranty
- Product(s) must be sent back to iJDMTOY for testing prior to a replacement.
- Customer is responsible for shipping fee to return the item to iJDMTOY for warranty claim.

All Return/Exchange and Warranty Claim must be postmarked within the valid time period.

I have read and understand, and agree to the terms and condition of the Exchange/Return and Warranty Claim process.

_____ (Signature & Date)

Tip: For fast process, please also include a copy of our last email conversation together with this form

Please mail package to:
www.iJDMTOY.com
RMA Processing
5220 N Rosemead Blvd #E
San Gabriel, CA 91776